

**Water Resources Association San Benito County (WRASBC)**  
**P.O. Box 899, 30 Mansfield Road, Hollister, CA 95024-0899**  
**(831) 637-4378**

**TOILET REBATE PROGRAM**

**Program Overview:** WRASBC offers a rebate program to eliminate pre-1992, 3.5 – 7 gallons per flush toilets with new High Efficiency 1.28 – 1.6 gallons per flush toilets. This rebate is for replacing toilets that were manufactured prior to 1992 which are date stamped into the porcelain either in the inside part of the lid on the tank, or on the sidewall inside the tank. Your toilet is NOT eligible if it says “1.6 gpf” behind the toilet seat where the manufacturer’s logo is usually found

**Eligibility:** Eligible residents of San Benito County are those who have water service through the City of Hollister, City of San Juan Bautista, Sunnyslope Water District or reside in CSA 31 (Stonegate). Customers served by private wells are not eligible.

**Rebate:** There are two types of rebates. (A) The WRASBC offers a free High Efficiency Toilet in exchange for your old pre-1992 toilet. Participants have 45 days to return old toilet after receiving free one; or (B) you can apply for a \$75 rebate if you choose to purchase your own toilet (an additional \$10 will be paid if you return your old toilet to the WRASBC for recycling). These rebates are limited to the number of bathrooms in your household with pre-1992 toilets and cannot be used for a new house or bathroom addition. This rebate applies only to purchases within the last six months. **All rebate programs are subject to available funds.**

**Instructions:**

**A. How to Apply for a Free Toilet:**

1. Complete Rebate Program Application. Incomplete applications will not be processed
2. Call to schedule an appointment to pick up a free toilet at the WRASBC
3. Attach copy of your current water bill
4. Return your old toilet for recycling and toilet age verification to WRASBC on Mondays through Fridays, 8:00 – 5:00 (closed noon to 1:00). If you cannot return the toilet, call the WRASBC and make arrangements to have the toilet picked up for recycling. If your old toilet does not meet the age verification pre-1992 requirement, you will be charged \$125 for the toilet on your next water provider utility bill. Old toilet(s) must be returned within 45 days after the new toilet is picked up

**B. How to Apply for a \$75 Toilet Rebate:**

1. Complete Rebate Program Application. Incomplete applications will not be processed
2. Attach copy of your current water bill
3. Attach the original receipt of your toilet purchase(s). Original receipts will not be returned
4. Return your old toilet to WRASBC on Mondays through Fridays, 8:00 – 5:00 (closed noon to 1:00). An additional \$10 will be paid if you return your old toilet to the WRASBC for recycling and toilet age verification. If your old toilet does not meet the age verification pre-1992 requirement, your rebate application will be denied. Old toilet(s) must be returned within 45 days after applying

**Inspection(s):** No pre-inspection or post-inspection is required, however, WRASBC will verify that your old toilet is pre-1992 to meet the rebate program requirements. A pre-inspection is required for toilet rebates of 3 or more.

Upon completion of all requirements of the rebate program, you will receive your rebate within 30-45 days

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## WATER SOFTENER REBATE PROGRAM

**Program Overview:** WRASBC offers two different rebate program options for the elimination or replacement of water softener. Most Water Softeners use roughly 75 gallons of water during regeneration. Waste water from Water Softeners contains high levels of sodium (salt and/or potassium) which makes it much more costly to recycle the water and negatively affects the groundwater aquifers.

**Eligibility:** Eligible residents of San Benito County are those who have water service through the City of Hollister, City of San Juan Bautista, Sunnyslope Water District or reside in CSA 31 (Stonegate). Customers served by private wells are not eligible.

**Rebate:** The WRASBC offers two different rebates for those who currently have a water softener:

Option 1 is a \$250 rebate to eliminate any type of water softener and switch to an offsite regeneration service. Customers must submit proof by providing a copy of the 1-year minimum contract; or

Option 2 is a \$300 rebate if you demolish your old, self-regulating Water Softener that uses salt/potassium, with a salt-free Water Conditioner, or remove it entirely and do not replace it. This rebate is limited to one Water Softener per household. .

This rebate applies only to purchases within the last six months. **All rebate programs are subject to available funds.**

### How to Apply for Option 1 – Contracting for Outside Regeneration Service (\$250 rebate):

1. Complete Rebate Program Application. Incomplete applications will not be processed
2. Attach copy of your current water bill
3. Call the WRASBC to schedule an on-site pre-inspection (your old water softener cannot be removed before pre-inspection).
4. After pre-inspection, submit a copy of your minimum 1-year contract for an offsite regeneration service and schedule a post inspection

### How to Apply for Option 2 - Demolition of Water Softener with No Replacement (\$300 rebate):

1. Complete Water Conservation Rebate Program Application. Incomplete applications will not be processed.
2. Attach copy of your current water bill
3. Call the WRASBC to schedule an on-site pre-inspection
4. After pre-inspection, remove your old Water Softener as instructed by WRASBC representative within 120 days
5. Call the WRASBC to (1) schedule an on-site post-inspection to verify that your old Water Softener has been demolished (valves protruding from the wall have been capped off or a pipe must be soldered from one valve to the other creating a loop); OR (2) verify that you have installed a new salt-free alternative Water Conditioner

**Inspection(s):** Pre-inspection: An on-site pre-inspection is required for both options. Prior to removing your old Water Softener, you must have a pre-inspection by a WRASBC representative who will explain the procedures for both options in detail as described above.

Post-inspection: An on-site post-inspection is required to verify that your old Water Softener has been demolished (valves protruding from the wall have been capped off or a pipe must be soldered from one valve to the other creating a loop); OR (2) verify that you have installed a new salt-free alternative water Conditioner.

Upon completion of all requirements of the rebate program, you will receive your rebate within 30-45 days

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## LANDSCAPE IRRIGATION HARDWARE REBATE PROGRAM

**Program Overview:** WRASBC offers a rebate program to purchase new/replacement landscape irrigation hardware/equipment to reduce the amount of water waste. The program includes MP Rotators by Hunter Industries, and Hose Timers and/or Rain Sensors which are on the list provided by WRASBC. The goal is to water early in the morning to minimize evaporation, never water faster than the ground can absorb the water, and adjust sprinklers to avoid watering the sidewalks and driveways.

**Eligibility:** Eligible residents of San Benito County are those who have water service through the City of Hollister, City of San Juan Bautista, Sunnyslope Water District or reside in CSA 31 (Stonegate). Customers served by private wells are not eligible.

**Rebate:** The WRASBC offers a maximum of \$100 rebate for materials purchased per household. This program provides a 50% rebate on your purchase price of hardware (excluding labor), up to a maximum of \$100 rebate. This rebate applies only to purchases within the last six months. **All rebate programs are subject to available funds.**

### **How to Apply:**

1. Complete Rebate Program Application. Incomplete applications will not be processed.
2. Attach copy of your current water bill
3. Call the WRASBC to schedule an on-site pre-inspection
4. After pre-inspection, purchase and install the pre-qualified hardware from the list provided by the WRASBC within 60 days of the pre-inspection
5. Call the WRASBC to schedule an on-site post-inspection to verify that hardware has been installed correctly. The WRASBC representative will also develop an irrigation schedule for you to follow

**Inspection(s):** Pre-inspection: A pre-inspection is required to determine what hardware can be used for your landscape area and what items you are qualified to purchase from the WRASBC-approved list.

Post-inspection: After you have purchased and installed the hardware within 60 days of the pre-inspection, call WRASBC to schedule an on-site post-inspection to confirm that the hardware is installed.

Upon completion of all requirements of the rebate program, you will receive your rebate within 30-45 days

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